



Sr. No.	Pg No	Point No	Tender Original Clause	Clarification	BFSL Comments
1	4	G	The vendor will be eligible for 100% payment after delivery and successful delivery and installation of IBM App Connect and on submission of proof of entitlement from IBM.	For product license we need to pay IBM within 25-30 days from the date mentioned in IBM invoice to us along with the license(POE) document. As regards Implementation it may take more than 30 days depending on the Scope Of Work. Thus we request you to separate the payment terms for license and services. We request payment terms for license be within three weeks from the date of submission of our invoice to BFSL.	The payment can be made within 30 days of the receipt of license, however BFSL will not pay any additional fees for Installation.
2	5	I	Vendor will have to supply all necessary documents in English related to the IBM Licenses with their bid submission	IBM shares a <b>Proof of Entitlement</b> as official document towards their license. Hope this is acceptable to you.	Understanding is correct
3	1	Point no. C	The Company will deduct applicable TDS, if any, as per the law of the land	As per Income Tax notification 21/2012 [ F.No. 142/10/2012-SO (TPL)] S.O.1323 (E), Dated 13-06-2012, the Central Government notifies that No deduction of TDS shall be made on the payment towards software purchased under section 194 J. - Please confirm with your commercial dept.	BFSL will not deduct the TDS u/s 194j on the payment towards software purchase, subject to vendor should provide declaration as per attached format along with tax Invoice. <b>But BFSL will deduct the applicable GST TDS as per GST rules &amp; regulation.</b>
4	1	Point no. d	Further, we confirm that we will abide by all the terms and conditions mentioned in the Tender document. The Price of IBM App Connect License unit price should include installation cost as well as post installation cost also, if any, which will be not paid additional	For product license we need to pay IBM within 25-30 days from the date mentioned in IBM invoice to us along with the license(POE) document. As regards Implementation it may take more than 30 days depending on the Scope Of Work. Thus we request you to separate the payment terms for license and services. We request payment terms for license be within three weeks from the date of submission of our invoice to BFSL.	Same as above point 1
5	1	Point no. d	Installation cost as well as post installation cost	Please clarify what services (other than support) are required post-nstallation?	It covers installation & support
6	1	Point no. d	Installation cost as well as post installation cost	We assume, development of any services on AppConnect is outside the scope of this RFP. Please validate this assumption.	Assumption is correct
7	1	Point no. d	Installation cost as well as post installation cost	Please provide support coverage hours (for e.g. Business Hours Monday-Friday 9:00 am to 7:00 pm <b>OR</b> 24x7x365 or any extended hours coverage)	Standard IBM support & standard IBM SLA
8	1	Point no. d	Installation cost as well as post installation cost	Please specify if any SLA is expected on the post-installation services	Standard IBM support & standard IBM SLA
9	1	Point no. d	Installation cost as well as post installation cost	Specify if support is required onsite or offsite	As per the standard IBM support model
10	1	Point no. d	Installation cost as well as post installation cost	Specify the number of environments (for e.g. Dev/UAT/Production/DR)	Understanding is correct as per 1) Dev cum UAT 2) Production 3) DR
11	1	Point no. d	Installation cost as well as post installation cost	Specify which environments require High-Availability (for e.g. Production, DR)	Production + DR
12	1	Point no. d	Installation cost as well as post installation cost	Please specify planned hardware and OS for deployment of IIB	On VM with RHEL
13	1	2	If our Bid is accepted, we undertake to comply with the delivery schedule as mentioned in the Tender Document	There is no delivery scheduled laid down in the main document or Appendixes. Will there be a separate document issued detailed in delivery schedule ?	Please refer : Delivery timeline Page no. 5, section H
14	2	13	We confirm and understand that BOB Financial Solutions Limited has an aggressive rollout schedule and we will adhere to the rollout schedule at no additional cost/burden to BOB Financial Solutions Limited	Is there a separate roll out schedule that will be provided ?	Please refer : Delivery timeline Page no. 5, section H

15	Appendix 1 Page 1		Supply of License & Support for IBM MQ Processor Value Unit (PVU) and IBM WebSphere Application Server Processor Value Unit (PVU)	This clause is different from the one mentioned in RFP procurement document. According to that the RFP is "for procurement of IBM App Connect Enterprise Processor Value Unit (PVU) License, SW Subscription & Support"	Please refer Addendum
16	Appendix 2 Page 1		The Price of IBM App Connect License unit price should include installation cost as well as post installation cost also, if any, which will be not paid additional.	Please Define Post installation cost	Cost should include Licences, Installation & Post Installation Support. No additional line to be included.
17	Appendix 2 Page 1 RFP	c	The Price of IBM App Connect License unit price should include installation cost as well as post installation cost also, if any, which will be not paid additional.	Can we give cost as 3rd line item?	Cost should include Licences, Installation & Post Installation Support. No additional line to be included.
18	Page 3	c	submission of RFP	Given the COVID situation, our office premises is still not accessible. can submission be online?	Please refer Addendum towards Guideline for online submission
19	5	H	Delivery	Is the RFP only for supply for Licenses or implementation & installation also should be quoted separately.	This RFP is for Supply of License with installation & support included without additional cost.
20	Appendix 2	Commerical	The Price of IBM App Connect License unit price should include installation cost as well as post installation cost	Need Clarity on the same, do we have quote for installation and implementation of product. And we should quote separately.	Please refer above point
21	4	G	Payment terms: The vendor will be eligible for 100% payment after delivery and successful	The Payment for licenses to made 100% within 30 days and	Please refer above point
22	Letter of Undertaking/MAF	-	Subject: Supply of License & Support for IBM MQ Processor Value Unit (PVU) and IBM WebSphere Application Server Processor Value Unit (PVU)	The same should be for IBM App Connect	Please refer Addendum
23	4	G	Payment Terms: The vendor will be eligible for 100% payment after delivery and successful delivery and installation of IBM App Connect and on submission of proof of entitlement from IBM.	Is a separate implementation services contract going to be awarded by BOB financials for this product 1) if yes then is what are the services expectation does bob financials expects as the part of this tender with additional cost going to be signed 2) if no please share the detailed SOW.	Please refer above point
24	4	G	Payment Terms: The vendor will be eligible for 100% payment after delivery and successful delivery and installation of IBM App Connect and on submission of proof of entitlement from IBM.	The vendor will be eligible for 100% payment upon delivery of invoice and submission of proof of entitlement from IBM.	Please refer above point
25	3	C	Important Dates: Submission of Tender to BOB office	Submission of RFP - Is this the physical submission of hardcopies related to tender Or we can send documents on the email id mentioned in RFP	Please refer Addendum towards Guideline for online submission
26		Appendix 01	Letter of Undertaking from OSD/OEM: The undertaking is asked fro IBM MQ & WAS licences	Kindly clarify on the Undertaking format is for IBM MQ & WAS OR IBM AppConnect. Current undertaking form is for IBM MQ & WAS.	Please refer Addendum
27		Appendix 07	Pre- Integrity Pact	Do you require it on 100rs. Stamp paper while submission of tender or just stamp sign for now and submit on stamp paper later if selected as L1	Stamp Paper is preferred but given the COVID situation we are OK with stamp sign for now.